



## ADC SERVICE CONTRACTS

## 0800 0838630 adc@autodoors-uk.com



## WHY CHOOSE ADC?

ADC ensures workplaces and environments are efficient, effective and safe, we are experts at installing, servicing and maintaining the full range of Commercial and Industrial doors, meaning you can be confident that your building is in the safest and best hands possible

## Here for you...

We have engineers spread throughout the North West, North Wales and Midlands, however the office team are all based at one location alongside our in-house manufacturing facility. This allows the entire ADC team to work closely, ensuring that our excellent customer service is always dependable.

We all pride ourselves on providing you with quality support to our customers.

## A company you can trust...

The accreditations that we have gained represent the commitment that we have to quality excellence. Most notably we have an **ISO9001 Quality Management system** in place and we have **Constructionline Gold**.

We are also committed to the training of all of our team, and particularly all of our engineers. They are all trained and qualified to **EN16005** and/or DHF and we include regular internal training to ensure a quality service. All our engineers are **DBS checked** to the highest level.



**Chester Zoo** 

## **YOUR WORLD IN SAFE HANDS!**

A comprehensive service which helps to minimise breakdowns, but maximise the life of your door. Our expert engineers are always afforded the time and support they need to carry out a thorough inspection.



## **Maintenance Services**

Assurances that your doors are working to the optimum safety level to enhance the daily operational efficiencies for your doors and reduce the likelihood of a breakdown. Compliant with British standards in accordance with ADSA and DHF respectively.

## Planned Maintenance

A comprehensive service which helps to minimise breakdowns, but maximise the life of your door. Our expert engineers are always afforded the time and support they need to carry out a thorough inspection. We are able to service or repair any commercial door.



In order to extend the life of your door it is often necessary to replace worn parts. When this happens, we ensure that our engineers carry out a thorough diagnosis and make the correct recommendations. We would typically send out a fully detailed quote well within 48 hours of diagnosis.

### **Emergency Callouts** •••

ADC are available to help 24/7, 365 days a year. We offer quick engineer response times, to maximise the uptime of your assets and to help to reduce disruption. We have an amazing record of meeting our client's call out response requests.

## **Response Times**

We are always quick to react and provide you with effective communication, so the process runs smoothly, even out of hours, which is covered by our in-house managers. Our ADC engineers are able to complete a high level of first-time fixes to minimise disruption.



Need a reliable entrance solutions provider?

# **95%** First time fixes

come

Your world is in safe hands with our engineers.

**Automatic Doors Aluminium Entrances Manual Doors Industrial Doors Automatic Barriers** Automatic Gates

0800 0838630



## YOUR SERVICE CONTRACT

Assurances that your doors are working to the optimum safety level & enhance the operational efficiencies for your doors and reduce the likelihood of a breakdown. Compliance with British standards in accordance with ADSA and DHF respectively.

### Why choose us?

ADC is still a family owned and run company that has been offering high quality workmanship as well as first class delivery of businesses maintenance schedules for over 20 years.

### Tailored quote to you

You can now secure a 3 year fixed price freeze on your contract for peace of mind for budgeting, you can relax knowing our team will keep your premises secure and working efficiently.

## Quality service

ADC will complete a maintenance routine on your assets that is of the highest level by highly qualified engineers. All DBS checked and working to industry standard accreditations.

### Good communication

Our close knit team operate from one location, this enables us to offer a consistently excellent customer service as well as exceptional communication throughout the process.

### Rapid response

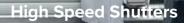
24/7 to offer industry leading customer service including advice, troubleshooting and reactive repairs as well as emergency 'out of hours' call outs. Confidence that we are always here for you.

### Reduce repair costs

High quality products in all of our work. As a contract customers you will receive reduced rates on repairs required. Our engineers have a high success rate in first time fixes quick fixes of 90%.







GOO

## What our customers say:

"ADC have been servicing our gates, shutters and automatic doors for the last two years. They always communicate well, particularly their engineers who stand out, really knowledgeable and always polite. They react quickly when we've needed them and explain everything so we know exactly whats going on" Matt Price – FES Group

"ADC service install doors across all of our Sofology branches. We moved from a previous supplier as we wanted better communication and response times. This is what we get from ADC. They keep us well informed around service times and respond quickly to call outs, either the same day or the day after when before we

would wait weeks."

Connor McConnell – Sofology

"I have used ADC for many years now, both for reactive, and planned maintenance tasks, as well as new installs, and have to say, they have always been first class in their delivery. Highly recommended" Andrew Rice – Liverpool Football Club

"ADC are refreshing to work with. As well as the maintenance of our roller shutters and automatic doors, they also give excellent legal, health and safety advice. Since the start of our contract with ADC, we have built up a great relationship with them, they just seem to go above and beyond in the service they provide" Stephen Cohen – Royal Armouries Museum Estate



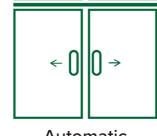
## What we service?



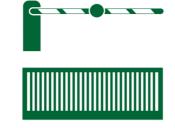


Automatic Swing Doors

Automatic **Folding Doors** 



Automatic Sliding Doors



**Automatic Gates** & Barries



Manual

Doors

Steel Doors



Aluminium Shopfronts



Aluminium **Curtain Walling** 





### 0800 0838630 service@autodoors-uk.com

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